

3M Launches 3M M*Modal Virtual Assistant Technology for Hey Epic! in Epic Hyperspace

SALT LAKE CITY--(BUSINESS WIRE)-- 3M Health Information Systems is transforming the clinician's experience with electronic health record (EHR) documentation by launching 3M M*Modal virtual assistant technology with the [Hey Epic! Voice Assistant](#) in Epic® Hyperspace®. 3M virtual assistant technology, which currently is offered on Epic's Haiku® and Rover® mobile platforms, makes it easy for clinicians to conversationally complete documentation tasks. When powered by 3M virtual assistant technology, clinicians can take Hey Epic! anywhere they go, across multiple devices, saving time and reducing the administrative burden on caregivers.

"It has saved an hour and a half each day," said Jason Hill, MD, Section Head, OMC-NS Hospital Medicine Associate CMIO, Ochsner Health System, in describing the 3M technology used in conjunction with Hey Epic! Damon Dietrich, CMIO for LCMC Health System, added: "At LCMC Health, the provider user experience centers around a functional and usable EMR experience. 3M M*Modal tools have been invaluable in the provider's documentation toolkit."

3M virtual assistant technology is built on the cloud-based 3M M*Modal conversational artificial intelligence (AI) platform and leverages advanced AI and speech understanding to drive higher-quality documentation. When 3M virtual assistant technology is used with Hey Epic!, physicians will be able to capture notes through free-form speech and conversationally look up information in the patient chart, giving them more time to care for patients.

"3M and Epic share a common goal to develop innovative technology that promotes high-quality patient care while improving the day-to-day work life of clinicians," said Garri Garrison, vice president, 3M Health Information Systems. "With today's announcement, 3M is able to offer the latest AI-enabled, virtual assistant technology to Epic customers to make the documentation process more efficient and further enhance patient-physician interactions."

3M virtual assistant technology uses the same speech recognition technology as [3M™ M*Modal Fluency Direct](#), which has been ranked #1 Best in KLAS, Speech Recognition, Front-End EMR for four consecutive years, including 2020. Cloud-based 3M Fluency Direct features computer-assisted physician documentation (CAPD), which delivers proactive, in-workflow insights in real time, helping clinicians close care gaps and improve specificity as they document in the EHR.

For more information about 3M clinician solutions, visit www.3m.com/his or call 800-367-2447.

About 3M

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Mollie Houns

Price Houns

952-201-5150

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