3M M*Modal Earns #1 Best in KLAS for Speech Recognition: Front-End EMR

Top ranking in three KLAS categories underscores 3M M*Modal leadership in CDI and speech understanding technology

SALT LAKE CITY--(BUSINESS WIRE)--3M M*Modal Fluency Direct™, the healthcare industry's leading cloud-based speech recognition system, has been recognized for the fourth year in a row with the #1 ranking in Speech Recognition: Front-End EMR by KLAS, an independent healthcare research firm. The annual 2020 Best in KLAS: Software and Services Report, published January 31, also awarded M*Modal, acquired by 3M in 2019, the top spot as KLAS Category Leader for Clinical Documentation Improvement (CDI) Software and Speech Recognition: Front-End Imaging.

"With the shift to value-based care, clinicians are under immense pressure to ensure accurate, complete and compliant documentation," said Mark Colin, President of 3M Health Information Systems. "By applying our advanced artificial intelligence and speech understanding technologies to improve workflows and deliver real-time clinical insights, we can help clinicians and CDI teams achieve better quality documentation, while creating more time to care for patients. We thank our customers for choosing 3M as their vendor partner and for giving the M*Modal software high marks in KLAS interviews for overall product quality, service, vendor confidence and value."

The Best in KLAS distinction is awarded to vendor solutions that have the broadest operational and clinical impact on healthcare organizations. Top-performing companies earn the title of Best in KLAS or the designation of KLAS Category Leader in recognition of outstanding efforts to help healthcare professionals deliver better patient care. The annual KLAS rankings are based on interviews with healthcare professionals and clinicians from more than 4,500 hospitals and 2,500 clinics.

Top-ranked 3M M*Modal Fluency Direct™ allows physicians to create, edit and sign reports directly in the electronic health record (EHR). Integrated with over 250 EHRs, including all major platforms, cloud-based Fluency Direct combines speech and natural language understanding technologies to contextually understand the physician narrative. The system's computer-assisted physician documentation (CAPD) feature delivers in-workflow insights to clinicians in real time, enabling a seamless documentation experience with unparalleled accuracy across care settings, devices, clinical workflows and applications.

Named the #1 KLAS Category Leader: CDI Software for the second year in a row, 3M M*Modal CDI software solutions use advanced artificial intelligence (AI) technology to prioritize and manage CDI workflow, automate the query process, and leverage in-depth clinical insights to improve patient care and documentation quality. 3M M*Modal Fluency for Imaging™ also received high marks as the #1 KLAS Category Leader for Speech Recognition: Front-End Imaging. The integrated diagnostic reporting solution combines advanced speech recognition technology and clinical insights to optimize the radiologist's workflow and enable more efficient creation of higher-quality documentation.

Visit the 3M Health Information Systems booth #7543 at the 2020 Health Information Management Systems Society (HIMSS) Annual Conference, March 9-13 in Orlando, to learn how 3M M*Modal CDI and speech understanding software solutions are redefining clinical documentation workflows.

For more information about 3M M*Modal's top-ranking speech, CDI and radiology reporting solutions, visit www.mmodal.com or call 800-367-2447.

About KLAS

KLAS is a research and insights firm on a global mission to improve healthcare delivery. Working with thousands of healthcare professionals and clinicians, KLAS gathers data and insights on software, services and medical equipment to deliver timely, actionable reports and consulting services. KLAS represents the provider and payer voice and acts as a catalyst for improving vendor performance, highlighting healthcare industry challenges and opportunities, and helping build understanding and consensus for best practices. To learn more about KLAS, go to klasresearch.com.

About 3M

At 3M, we apply science in collaborative ways to improve lives daily. With $32 billion in sales, our 96,000 employees connect with customers all around the world. Learn more about 3M's creative solutions to the world's problems at www.3M.com or on Twitter @3M or @3MNews.

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