3M Introduces Advanced Physician Documentation Platform

3M 360 Encompass MD boosts ICD-10 documentation accuracy, reduces "copy-paste" compliance risk

To help healthcare systems improve the accuracy of patient data and address growing compliance concerns with electronic health record (EHR) documentation, 3M today introduced new physician workflow technology that transforms the documentation process for physicians. With computer-assisted physician documentation guidance, automated clinical documentation improvement (CDI) queries, and a sophisticated "copy-paste" analysis tool, the new 3M 360 Encompass MD System makes it easy to capture accurate patient information, meet ICD-10 documentation requirements, and minimize compliance risk—all in real-time as the physician documents within the EHR.

Recent studies suggest that 30 to 70 percent of physician notes[1] are duplicated from prior documents, which can lead to potentially dangerous copied forward or duplicate data in the patient record. "Documentation-assist features in the EHR provide improved efficiencies for physicians, but there are significant risks," said Thomas Kravis, MD, physician executive, 3M Health Information Systems. "Instead of restricting the use of copy-paste, organizations can instead give physicians the tools they need to help them document accurately, respond quickly to CDI queries, and verify the accuracy of their documentation as part of their standard EHR workflow."

3M Health Information Systems will showcase the new 3M 360 Encompass MD System at the HIMSS 15 Conference and Exhibition, April 12-16 at McCormick Place in Chicago. HIMSS attendees can view a full software demo at 3M booth #1212 in the South Exhibit Hall and access the new 3M white paper, "Addressing the Risk of Copy-Paste Documentation Errors."

3M 360 Encompass MD integrates with all major EHR systems to analyze available patient data—including EHR templates and dictated documents—and then identifies unclear, unspecified or missing diagnoses and gaps in documentation. It helps physicians prepare for ICD-10 by prompting them for more specificity as they are documenting and only when more information is required to meet coding guidelines. The intelligent copy-paste analysis tool, scheduled for release in late summer 2015, differentiates between appropriately copied content from prior notes and content that is high-risk for compliance and should be reviewed by the physician.

3M 360 Encompass MD is an add-on module to the 3M 360 Encompass System, extending its natural language processing (NLP) benefits to physicians. Healthcare organizations using 3M 360 Encompass for computer-assisted coding (CAC), clinical documentation improvement (CDI), quality metrics and analytics can now take the next step to more efficiently connect physicians with CDI teams.

More information about the 3M 360 Encompass MD System is available online or by calling 800-367-2447.

About 3M Health Information Systems

3M Health Information Systems works with providers, payers, and government agencies to anticipate and navigate a changing healthcare landscape. 3M provides healthcare data aggregation, analysis, and strategic services that help clients move from volume to value-based health care, resulting in millions of dollars in savings, improved provider performance, and higher quality care. 3M's innovative software is designed to raise the bar for computer-assisted coding, clinical documentation improvement, performance monitoring, quality outcomes reporting, and terminology management. For more information, visit www.3Mhis.com or follow on Twitter @3MHISNews.

[1] Weis JN, Levy PC. Copy, Paste, and Cloned Notes in Electronic Health Records: Prevalence, Benefits, Risks, and Best Practice Recommendations. *Chest*. 2014; 145(3):632-638. doi:10.1378/chest.13-0886. Available online.

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