

3M Commercial Graphics Receives ISO 9001:2000 Certification; Division's Quality Management Registered with International Organization for Standardization

3M Commercial Graphics has received ISO 9001:2000 certification following an extensive and comprehensive audit by Underwriters Laboratories, Inc. ISO 9001:2000 certification addresses 3M Commercial Graphics' quality management systems in order to demonstrate 3M's capability to meet customer requirements, including understanding customer needs, meeting their requirements, keeping customers informed and measuring satisfaction.

"This certification further illustrates our strong commitment to providing quality products and consistent service to our customers," said Tom Bohlsen, ISO coordinator for 3M Commercial Graphics. "To receive this designation, we not only have to have well-defined and working processes in place to ensure customer satisfaction, we have to demonstrate and document that we're following those vital processes to the benefit of our customers."

The rigorous certification, which required more than a year of preparation and days of independent auditing, covers not only the development of products, but also covers the steps used to introduce new products and 3M's customer service.

ISO 9001:2000 registration is valid for three years. ISO-certified companies must successfully complete extensive external evaluations to ensure ongoing conformity to international ISO standards in order to retain certification.

Scotchprint(R) Graphics from 3M Commercial Graphics Division help customers worldwide build their brand by providing a total large-format graphics solution. 3M meets our customers' objectives by manufacturing or certifying large-format graphic software, hardware, inks, toners, graphic films and flexible sign facings used to create large-format finished graphics of unparalleled consistency, reliability and durability. For information on Scotchprint(R) Graphics - the brand that builds your brand - call 1-800-328-3908 or go to: www.scotchprint.com.

ISO (International Organization of Standardization) is the source of the ISO 9000 and ISO 14000 families of quality and environmental management standards and more than 14,000 International Standards for business, government and society. ISO is a network of national standards institutes from 148 countries working in partnership with international organizations, governments, industry, business and consumer representatives.

3M is a trademark of 3M.

Scotchprint is a registered trademark of 3M in the United States and many other countries.

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